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INTERNAL POLICY ON CORPORATE SOCIAL RESPONSIBILITY, SUSTAINABILITY AND COMMITMENT TO THE 2030 AGENDA



CONSORCI barcelona ZONA FRANCA

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1. Purpose

This Policy outlines the key principles and commitments that guide the work of the Consorci de la Zona Franca de Barcelona (CZFB) in sustainability, corporate social responsibility, and sustainable development.
It incorporates environmental, social, and governance (ESG) standards into all of the organization's activities, projects, and decision-making.



2. Scope

This Policy applies to everyone at the CZFB, including its governing bodies, employees, partners, suppliers, and other stakeholders who work with or maintain relationships with the organization.



3. Principles of Action

The CZFB is committed to carrying out its work in line with the following principles:

3.1. Integration of Sustainability into the Organisation's Strategy

Making sustainability a core part of how the organization is managed, while balancing the economic, social, and environmental impacts of its activities.

3.2. Contribution to the 2030 Agenda

Supporting the United Nations Sustainable Development Goals (SDGs) and helping build an innovative, inclusive, and sustainable economy that creates opportunities for both people and businesses.

3.3. Good Governance and Ethical Conduct

Upholding the principles of integrity, transparency, accountability, and regulatory compliance, with zero tolerance for any conduct that goes against ethical standards or the law. All actions must reflect the values and principles outlined in the CZFB Code of Good Practices and Conduct.

3.4. Stakeholder Engagement

Building strong relationships with stakeholders through open dialogue, collaboration, and active listening. This helps identify their expectations, needs, and opportunities for improvement, while ensuring their feedback is considered in the organization's management practices.

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3.5. Respect for Human Rights

Protecting and respecting fundamental human rights and fostering safe, inclusive, and fair environments where everyone is treated with respect and protected from discrimination in any form.

3.6. Respect for International Standards of Behaviour

The CZFB is committed to following and promoting internationally recognized principles, standards, and guidelines on social responsibility, sustainability, human rights, good governance, and sustainable development. These principles are incorporated into its activities and decision-making whenever applicable.

4. Commitments

To put these principles into practice, the CZFB commits to the following actions:

Environmental Dimension

- Using energy efficiently and making responsible use of natural resources.
- Taking steps to reduce emissions and help slow climate change.
- Supporting circular economy practices and responsible waste management.
- Including environmental considerations in the planning and development of projects and infrastructure.
- Driving innovation and developing sustainable solutions.

Social Dimension

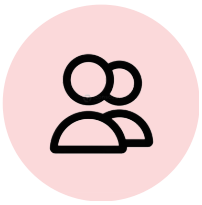
- Advancing equal opportunities, diversity, and inclusion.
- Supporting employees' professional growth, ongoing learning, and overall well-being.
- Helping drive economic and social progress across the region through projects that make a positive difference.
- Building partnerships with social, educational, business, and institutional organizations.
- Connecting society with innovation, industry, and technology through new initiatives.

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Governance Dimension

- Maintaining responsible, transparent, and effective management practices.
- Improving compliance, internal controls, and review processes to ensure that all applicable laws and regulations are met, along with any additional commitments and requirements the CZFB has voluntarily agreed to follow.
- Encouraging stakeholders to take part in ongoing improvement efforts.
- Making environmental, social, and governance (ESG) considerations part of the decision-making process.
- Regularly reporting on sustainability performance and progress.

5. Organisation and Responsibilities



Senior Management will ensure that this Policy is integrated into the CZFB's overall strategy and day-to-day operations.

The Corporate Social Responsibility and SDGs Department will oversee the implementation of this Policy, track its progress, and conduct regular reviews in coordination with the organization's different departments.

The CZFB will also encourage internal coordination to ensure that sustainability is addressed across all areas of the organization, strengthen collaboration between departments, and help achieve the goals set out in this Policy.

6. Monitoring and Continuous Improvement



The CZFB will establish clear goals, performance indicators, and evaluation methods to track progress and measure how well the commitments outlined in this Policy are being met. This will help build a culture of continuous improvement and ensure the organization can adapt to emerging social, environmental, and economic challenges.

These goals will be reviewed regularly and, when appropriate, translated into specific action plans and programs that align with the organization's overall strategy and the Sustainable Development Goals (SDGs).

7. Approval and Validity



This Policy will be approved by the Senior Management of the Consorci de la Zona Franca de Barcelona (CZFB) and will take effect on the date of approval. It will remain in effect until it is revised or updated.
The Policy will be reviewed and updated regularly, or whenever significant changes occur in the organization's strategic, regulatory, or operational environment.

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Final Statement

The Consorci de la Zona Franca de Barcelona (CZFB) is committed to creating lasting value for people, businesses, and society. It works to advance the Sustainable Development Goals (SDGs), support the transition to a more competitive and responsible economy, and promote a growth model built on innovation, sustainability, inclusion, and good governance.

The CZFB also upholds the principles of social responsibility established in the ISO 26000 standard, promoting responsible and transparent practices in line with internationally recognized best practices.



This Policy is formally endorsed by the CZFB's senior leadership, including:

H.E. Mr. **Pere Navarro**
Special State Delegate

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Ms. **Blanca Sorigué**
General Director

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